



### Bandag SA gains a Treble in Quality Certification.

For an organization such as **Bandag SA**, **quality** is not something that is negotiable but rather an integral part of its tread products. For this reason, it should come as no surprise to learn that **Bandag SA** has acquired **ISO 9001, ISO 14001 and OHSAS 18001 certification.**



The **International Organization for Standardization**, popularly known as **ISO** was first established in 1947 with the objective to facilitate the international coordination and unification of industrial standards.

**ISO 9001** is primarily concerned with **Quality Management**. This means what the organization does to fulfill the **customer's** quality requirements and applicable regulatory requirements while aiming to enhance **customer satisfaction** and achieve continual **improvement** of its **performance** in pursuit of these objectives.

**ISO 14001** is primarily concerned with **Environmental Management**. This means what the organization does to **minimize harmful effects** on the





environment caused by its activities and to achieve continual improvement of its environmental performance.

**OHSAS 18001** is primarily concerned with **Occupational Health and Safety Management**. Occupational Health and Safety Assessment Specification (OHSAS) is an **international standard** giving requirements related to health and safety management systems in order to enable an organization to **control** its **risks** and **improve** its **performance**. OHSAS 18001 is applicable to any organization from all types of business sectors and activities. Certification against OHSAS 18001 is aimed at the way a company has control over, and knowledge of, all relevant risks resulting from normal operations and abnormal situations. This particular certification is pending ISO certification.



(Bandag SA Managing Director, Mr. John Laskarides)

**Bandag SA** is the **first** within the International Bandag group to achieve all **three** quality stamps and one of very few organizations in South Africa who have successfully accomplished this feat. By no means was this an easy task, but with both their customers and themselves demanding **superior quality**, there was no question about delivering on this differential.





During 2004, many changes and adaptations had to be made at the Bandag SA Plant in Alrode to achieve the **ISO certifications**. This meant that every staff member also had to change and adapt to the stringent ISO requirements and conditioning. This took months of training and dedication from all the staff members involved, yet again showing the **commitment** from **Bandag SA** staff in ensuring superior product quality and commitment to its customers.



Bandag SA Management Team: Mr. Laurent Colrat (Marketing Director), Mr. John Laskarides (Managing Director), Mr. Jonathan David (Plant Manager), Mr. Jacob Helberg (Operational Manager), Mr. Keith Morris (Financial Director)

To reward this hard work and dedication, an **awards ceremony** was held at the Bandag plant on the 2<sup>nd</sup> of December 2004. The day was set aside to receive the certificates from **BVQI** (Worldwide leader in systems certification services) and give staff members the opportunity to enjoy the rewards of their hard work and dedication.





(Bandag SA Staff at the Alrode Plant who made ISO possible)

To share in this day, **Bandag SA** invited a number of its **local dealers, suppliers and the press** to partake in what turned out to be a truly momentous occasion in **Bandag SA's** continuous pursuit for **superior** product quality and excellence.

**Congratulations** to **Bandag SA** in achieving this near impossible feat in such record time!

